



QUALITY STATEMENT

Impulse Embedded Limited is committed to a philosophy based on customer focus and providing products and services of the highest quality.

It is the declared Policy of the Directors of Impulse Embedded Limited to provide products and services that meet the following quality goals:

Quality Goals

- Directors will at all times provide the leadership to ensure the highest possible quality standards throughout the whole organisation.
- The Company will at all times operate a Quality Management System (QMS) and our business activities will adhere to a clearly described set of organisational processes and procedures that have been defined to allow us to achieve our quality goals. These organisational processes and procedures are detailed in our Quality Manual.
- Through management review of our QMS we aim to continually improve business performance, processes, products and services.
- Customer requirements will remain paramount in our business methodology. Quality starts and ends with the customer as we strive to always satisfy their needs. This is reflected in the flexibility of our team and our organisation, where we consistently aim to provide products and services of the highest possible standard and value for money.
- Wherever possible we will ensure that the products and services provided are best suited to our customers' requirements, whilst striving to exceed customer expectations whenever possible.
- The Company will ensure that all staff, both new and existing are given the necessary resources and training to ensure that our quality goals are met.

NOTE: Our current QMS utilises the BS EN ISO 9001:2015 standard and is verified by Bureau Veritas Certification.

